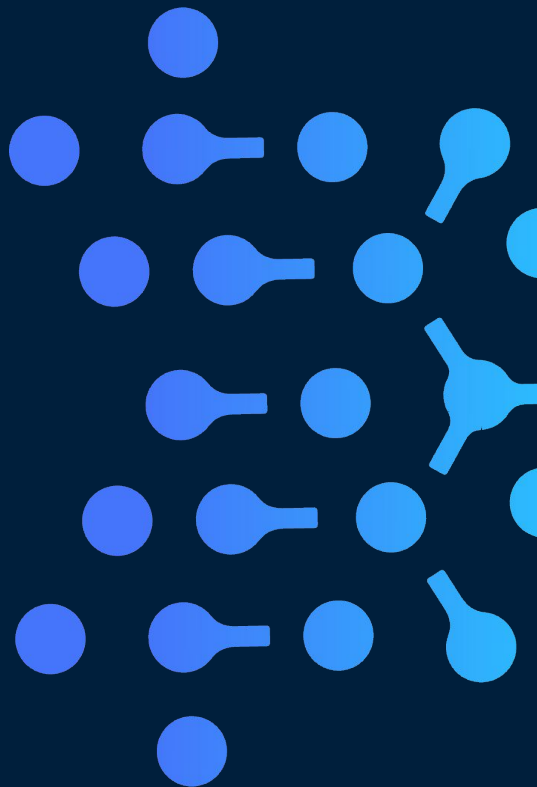




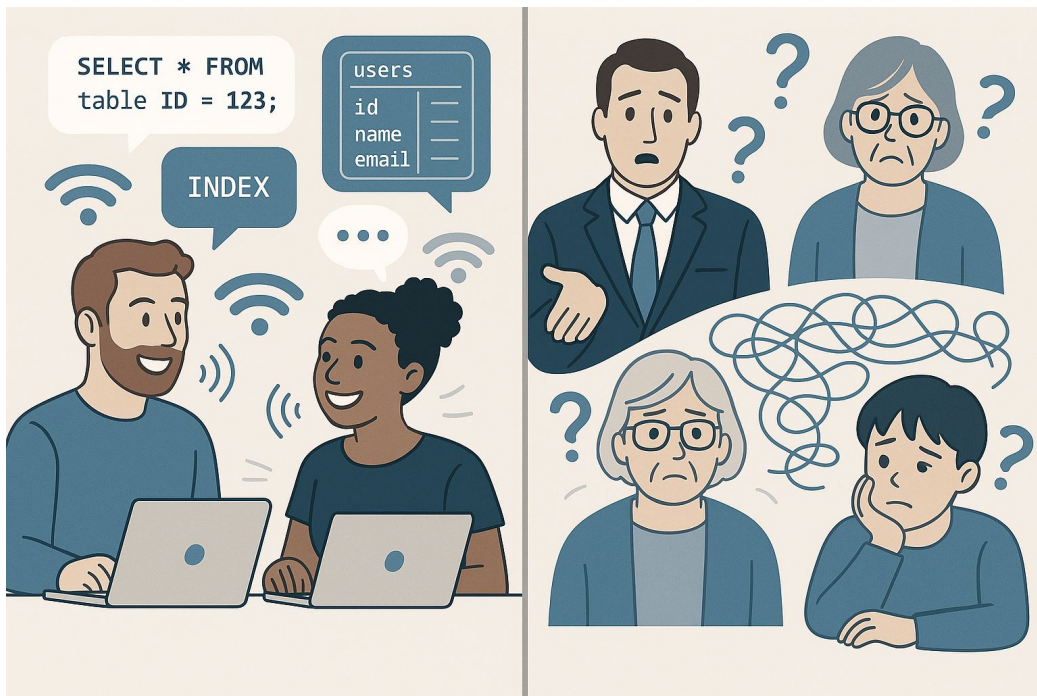
# Explaining PostgreSQL like I was five (or 85)

Ellyne Phneah



# The universal struggle of technical translation



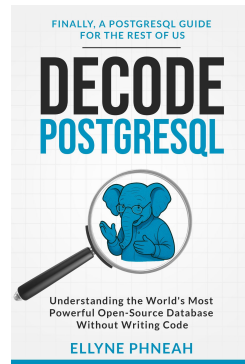


**We're experts at talking to each other,  
but can we talk to everyone else?**



# Who am I?

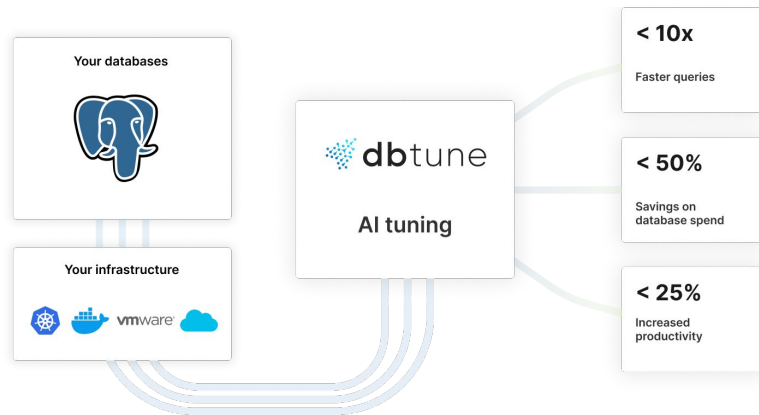
- Ellyne Phneah
- Marketing at DBtune
- Former Tech Journalist
- 12+ years in PR, brand and communications
- BA in English Literature
- MSc in Entrepreneurship and Innovation
- Author of Decode PostgreSQL





# About DBtune

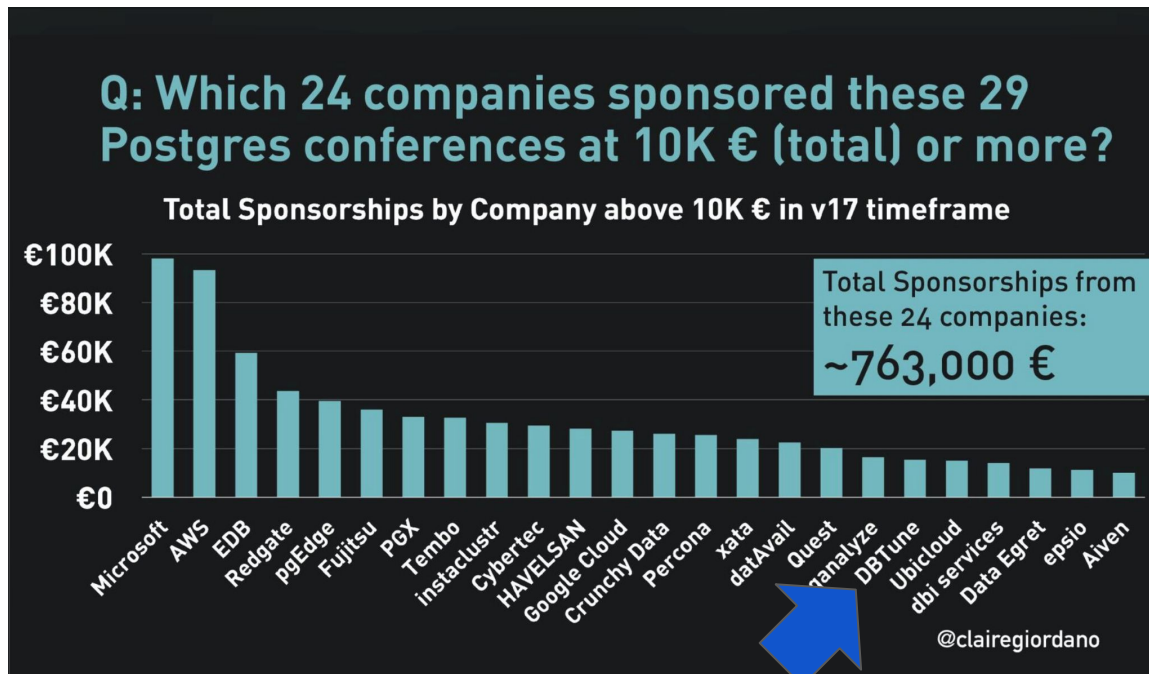
- AI-powered PostgreSQL server parameter tuning service
- Autonomously optimizes server parameters through machine learning
- Observes, iterates and adapts until converging and delivering optimal settings for any individual workload, use case and machine.



Visit our website



# DBtune is the top 20 PostgreSQL sponsors



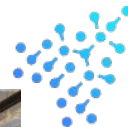
Source: [Claire Giordano. PostgreSQL Conference Europe 2024. Athens](#)



# Community trainings and presentations



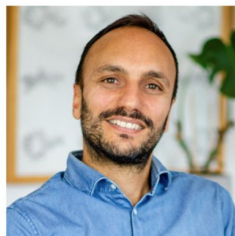
# Malmo PostgreSQL User Group (M-PUG)



## M-PUG organizers



**Ellyne Phneah**  
DBtune



**Dr. Luigi Nardi**  
DBtune



**Daniel Gustafsson**  
Microsoft



**Dennis Rilorin**  
Redpill Linpro



**Join M-PUG**

# PostgreSQL's real world impact



## #1

Most popular database  
([Stack Overflow](#), 2024)

## 35+ years

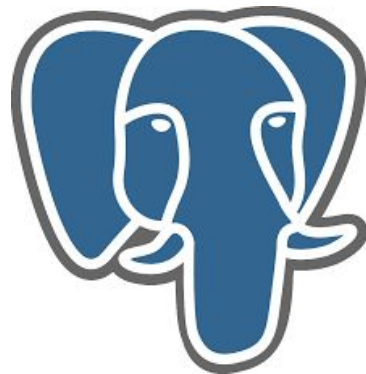
Development  
([PostgreSQL.org](#))

## #1

Choice for developers  
in 2025  
([Yugabyte](#), 2025)

## 49%

Developer adoption  
in 2024  
([Stack Overflow](#), 2024)



# The communications crisis



**56%**

Projects fail  
due to **poor comms**  
([PMI Pulse of the  
Profession](#))



**47%**

Projects fail due to  
**poor management of  
requirements**  
([PMI](#))



**23%**

PMs and stakeholders  
agree when a project is "done"  
([Geneca via PMI studies](#))







**When technical and business teams can't communicate effectively, projects fail.**



# Agenda

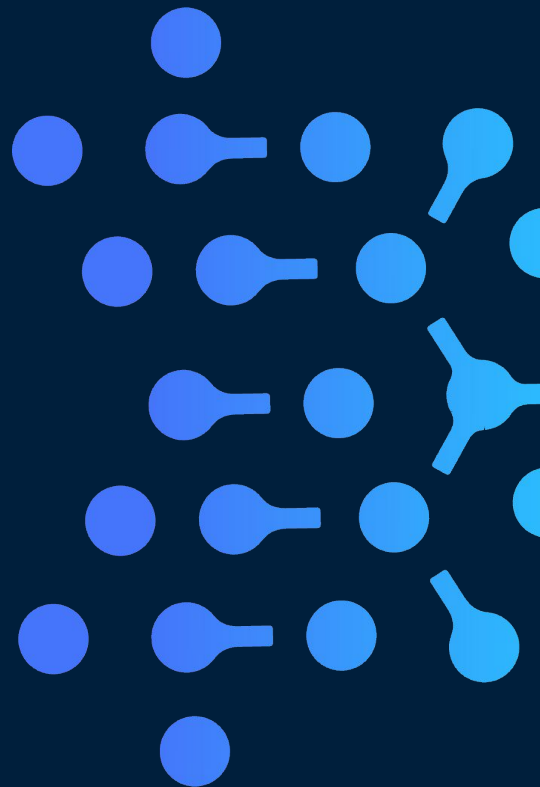


- Why metaphors work
- 3 universal metaphors
- 3 translation frameworks
- 3 business context translation
- 3 common translation pitfalls
- Decode PostgreSQL



# Why metaphors work

The science of communications





# metaphor

**noun** [ C or U ]

UK  /'met.ə.fɔːr/ US  /'met.ə.fɔːr/

Add to word list 

**C2**

an expression, often found in literature, that describes a person or object by referring to something that is considered to have similar characteristics to that person or object:

- *"The mind is an ocean" and "the city is a jungle" are both metaphors.*

Source: [Cambridge Dictionary](#)

# Why metaphors are your secret weapon



Helps our  
brains connect  
new concepts  
to familiar ones



# Why metaphors are your secret weapon



Create bridges  
between the  
unknown and the  
known





# Why metaphors are your secret weapon



Make abstract  
concepts  
concrete and  
memorable





***Metaphors are as close as you can come to placing a thought directly into the mind of your audience***

— [Thibodeau, Matlock, Flusberg \(2019\)](#)





# The internet = Information Superhighway

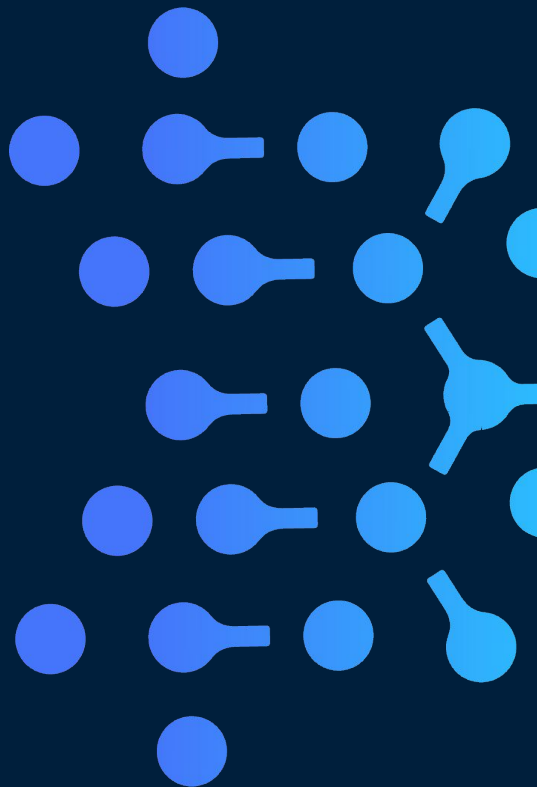
— Al Gore



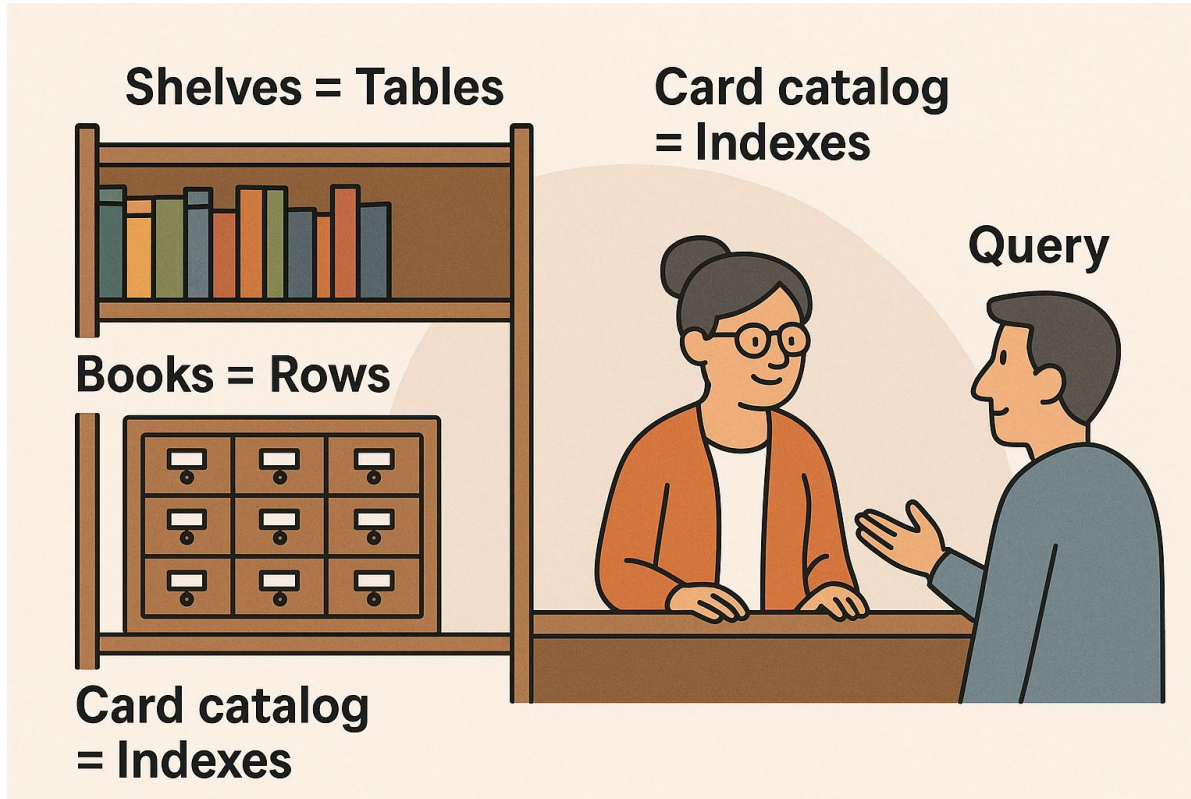


# 3 universal metaphors

That makes PostgreSQL easily understandable

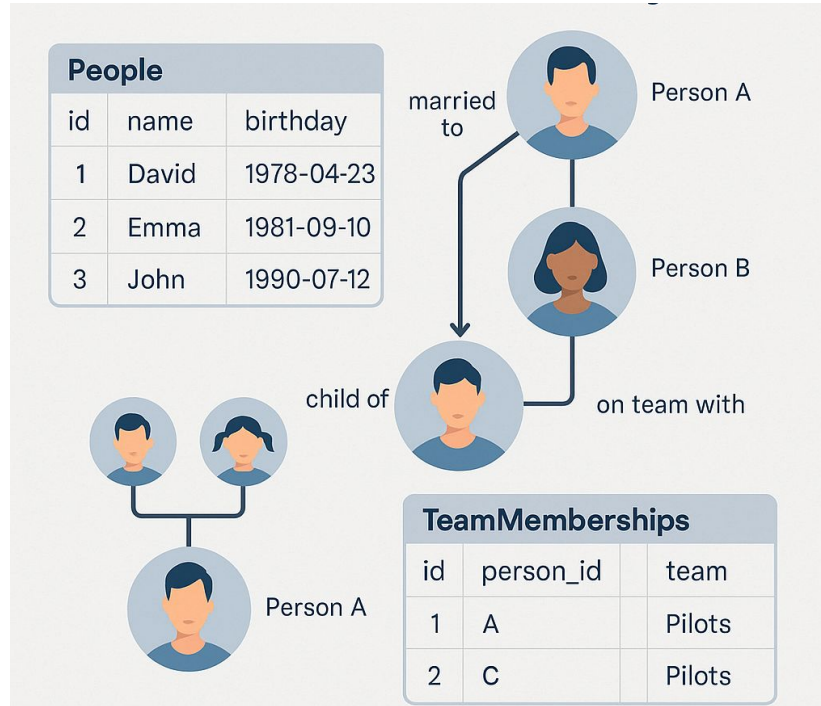


# Metaphor 1: The library



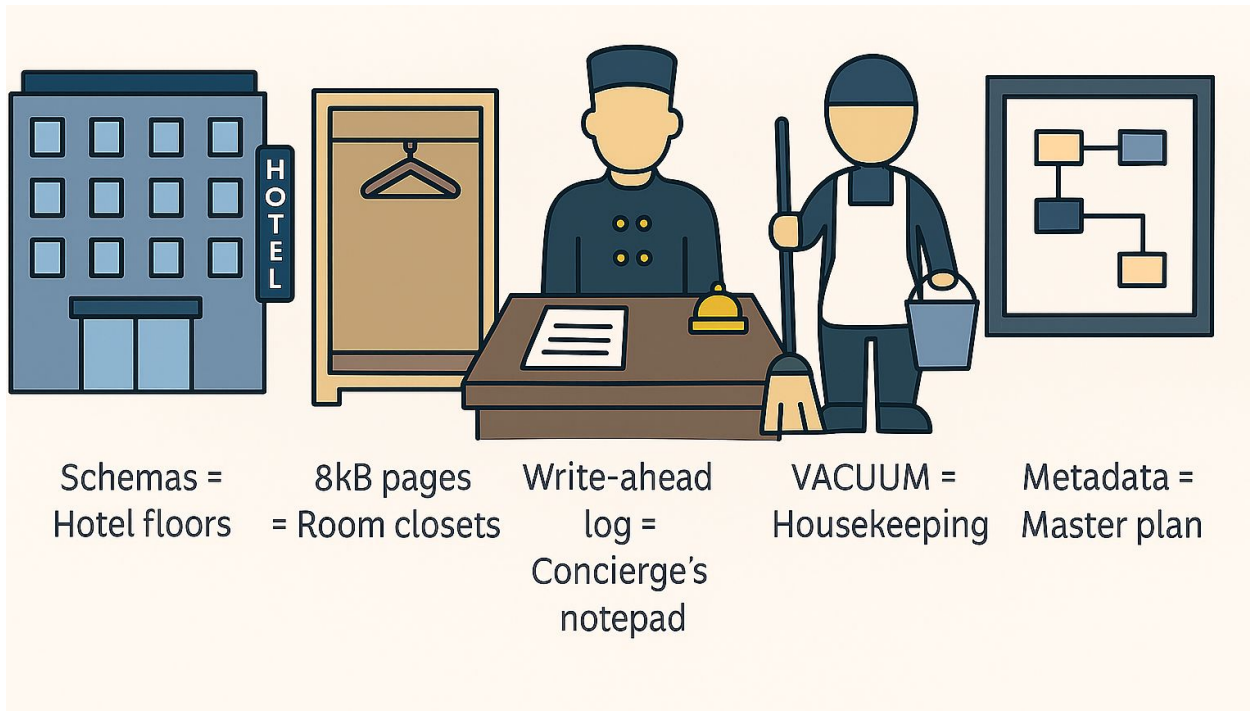


# Metaphor 2: PostgreSQL as a social network





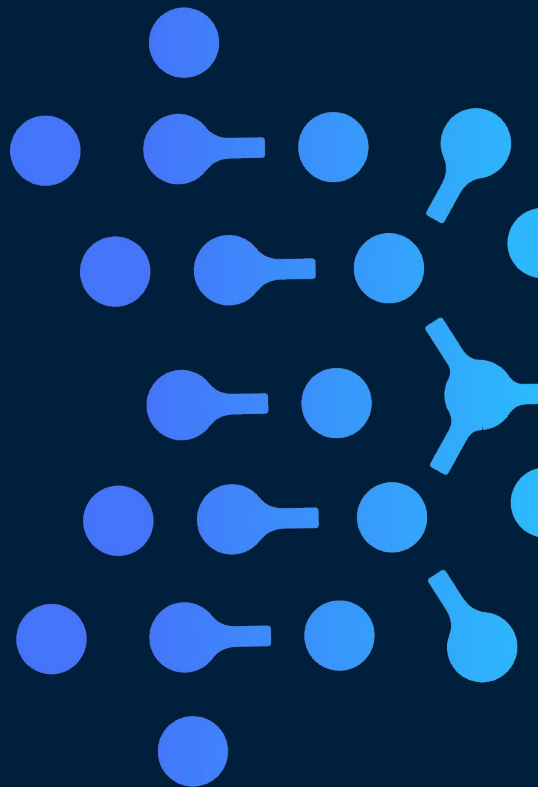
# Metaphor 3: PostgreSQL as a hotel



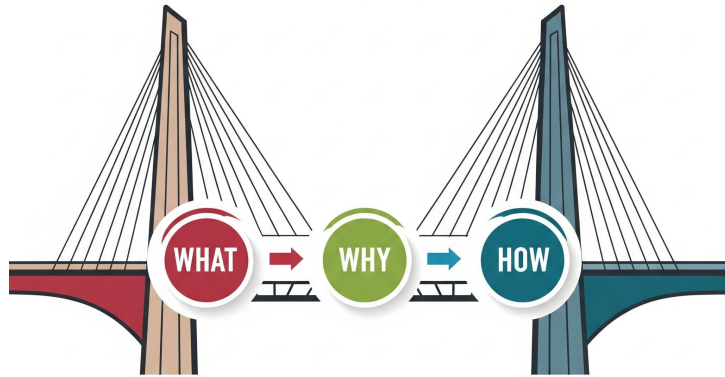


# 3 translation frameworks

Repeatable blueprints that work with any audience



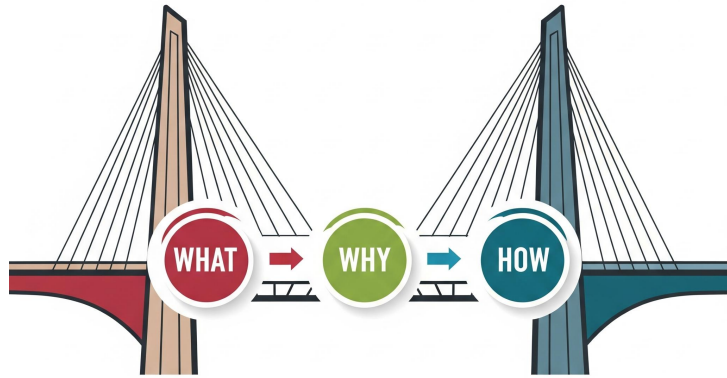
# Framework 1: What-Why-How bridge



**WHAT:** Keeps customer data organized and searchable



# Framework 1: What-Why-How bridge

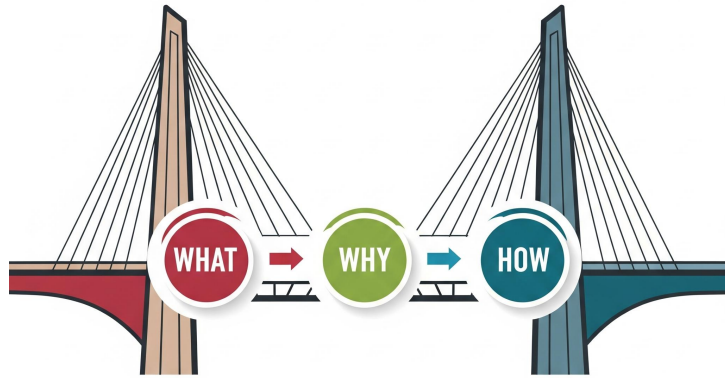


**WHAT:** Keeps customer data organized and searchable

**WHY:** So you can answer 'who are our most valuable customers?'



# Framework 1: What-Why-How bridge



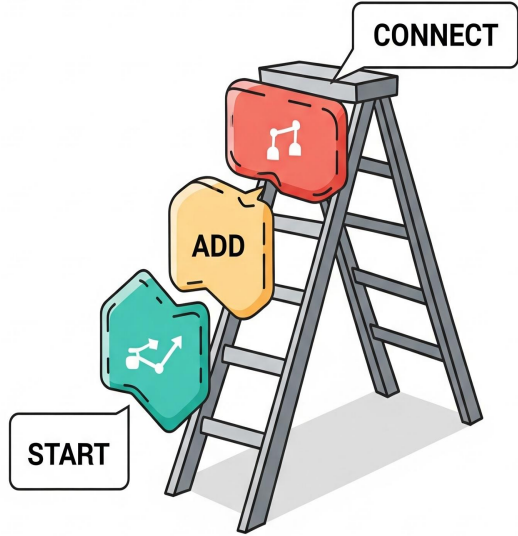
**WHAT:** Keeps customer data organized and searchable

**WHY:** So you can answer 'who are our most valuable customers?'

**HOW:** Leading to better targeting and higher conversion rates



# Framework 2: Analogy ladder

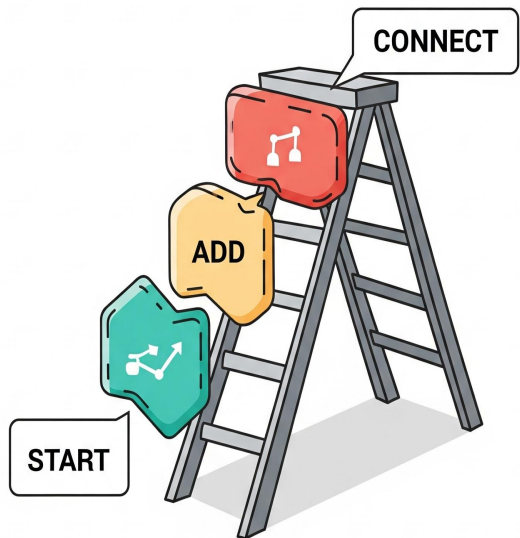


**START:** You know how Excel organizes data in rows and columns?





# Framework 2: Analogy ladder

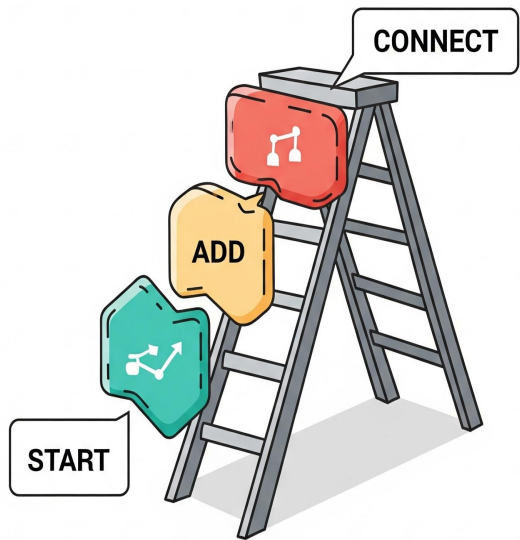


**START:** You know how Excel organizes data in rows and columns?

**ADD:** PostgreSQL is like Excel, but designed for millions of rows and multiple people using it simultaneously



# Framework 2: Analogy ladder



**START:** You know how Excel organizes data in rows and columns?

**ADD:** PostgreSQL is like Excel, but designed for millions of rows and multiple people using it simultaneously

**CONNECT:** This means your entire team can access the same data without conflicts or version control nightmares



# Framework 3: The story arc



**PROBLEM**



**SOLUTION**

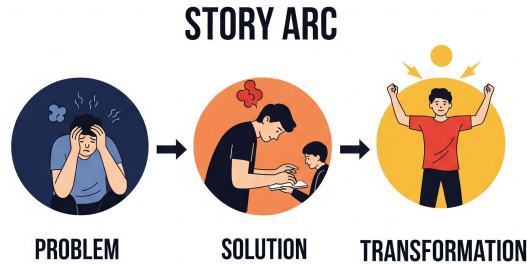


**TRANSFORMATION**



# Framework 3: The story arc

**PROBLEM:** Your company has data scattered across multiple tools—customer info in Salesforce, analytics in Google, orders in Shopify

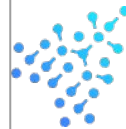


# Framework 3: The story arc



**PROBLEM:** Your company has data scattered across multiple tools—customer info in Salesforce, analytics in Google, orders in Shopify

**SOLUTION:** PostgreSQL brings it all together in one organized, queryable place



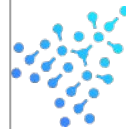
# Framework 3: The story arc



**PROBLEM:** Your company has data scattered across multiple tools—customer info in Salesforce, analytics in Google, orders in Shopify

**SOLUTION:** PostgreSQL brings it all together in one organized, queryable place

**TRANSFORMATION:** Now you can answer complex questions like 'which marketing campaigns drive the highest-value repeat customers?' in minutes, not days

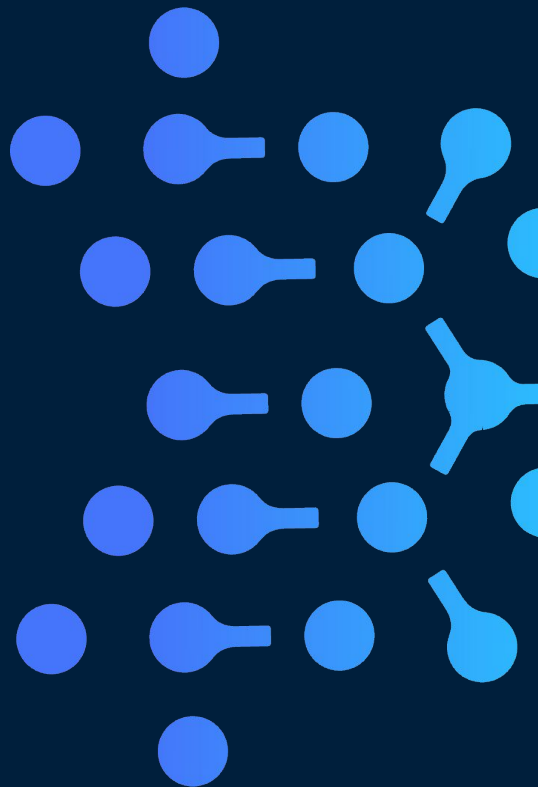






# 3 business context translation

Same PostgreSQL, different value propositions



# Executives



*"PostgreSQL reduces infrastructure costs while increasing reliability"*

*"It's like switching from multiple expensive tools to one Swiss Army knife"*



# Sales



*"It powers the features  
that make our product  
competitive"*

*"When you promise  
real-time analytics,  
PostgreSQL delivers it"*



# Marketing



*""It's the engine behind personalization and customer insights""*

*"Every targeted campaign starts with clean, accessible data"*

MARKETING



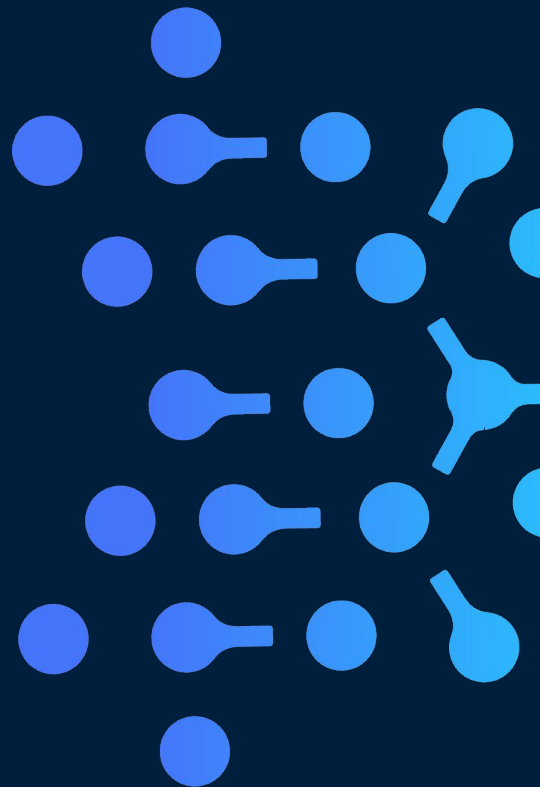
# You speak their language, not database language





# 3 common pitfalls

Don't sabotage your best explanations



# 3 common pitfalls

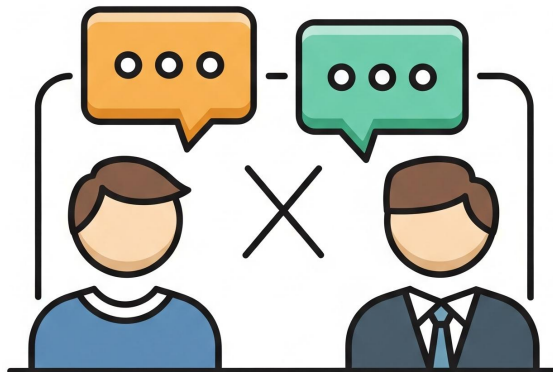


01

## Oversimplifying

✗ *It's just like Excel*

✓ *It's like Excel's professional older sibling*





# 3 common pitfalls



02

## Jargon Dump

✗ *The ACID properties ensure data integrity and consistency across concurrent transactions*

✓ It follows strict rules to keep your data safe and accurate



# 3 common pitfalls

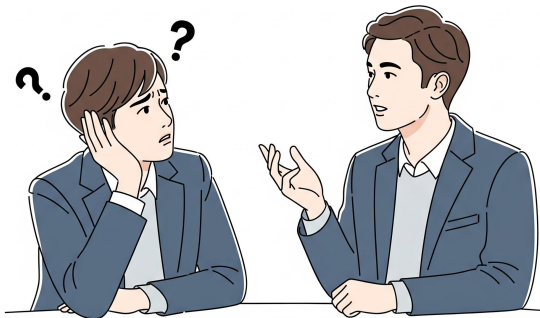


03

## Tech Problem Solving Mode

✗ *We need to optimize our query performance and indexing strategy*

✓ We're making the database faster at finding answers



# Tips from non-technical folks



PostgreSQL is a compact and endlessly extensible Swiss Army knife.

– **Cornelia Biacsics,**  
**CMO, CYBERTEC**  
**PostgreSQL**  
**International**



PostgreSQL powers the backend of your application, storing and organizing customer and order data so it's always up-to-date, searchable, and consistent, even with millions of users and constant edits

– **Valeria Kaplan,**  
**Director of Marketing,**  
**Sales, Communications,**  
**Community, Data Egret**



Closed databases sell you expensive subscriptions. PostgreSQL gives you the tree. Sure, you need to learn to pick, but the chestnuts are free.

– **Philip Mark,**  
**PostgreSQL recruiter**



PostgreSQL is like a Rolodex built by the community that uses it. Everyone contributes improvements, making it flexible enough for any modern application you can imagine.

– **Jan Karremans, Head**  
**of Sales, CYBERTEC**  
**PostgreSQL**  
**International**



## A simple exercise to try after this



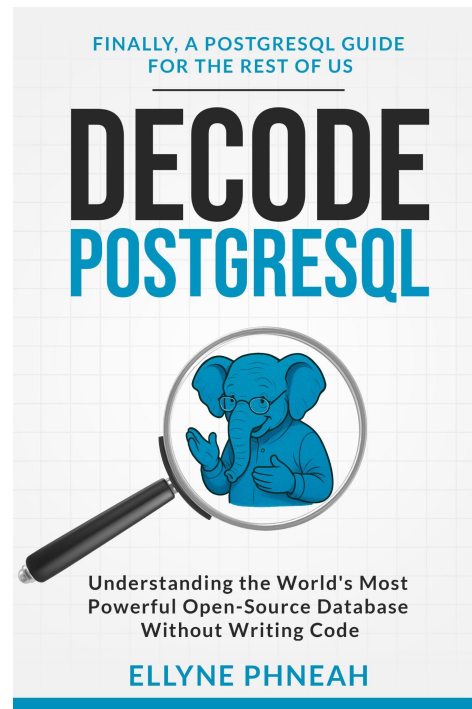
Explain this to someone non-technical:  
"What is a database index?"

Using ONLY everyday objects  
or experiences.



# Decode PostgreSQL (ebook)

- **No code, no jargon:** Just clarity
- A metaphor driven framework to explain PostgreSQL
- **14 chapters** of insights
- **Bonus section** including FAQs, common terms and resources
- **Available** across all digital devices





“

**If your grandpa can get it,  
so can your CEO.**

*Make PostgreSQL relatable, Make it stick.*





# Thank you Q&A



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Let's connect on LinkedIn

